

Adopted on August 3, 2011

BOWEN ISLAND MUNICIPALITY

Minutes of the **Bowen Island Municipal Ferry Advisory Committee Meeting** held on Tuesday May 10, 2011 at 7:15 p.m. in the Council Chambers of the Bowen Island Municipal Hall.

COMMITTEE IN ATTENDANCE	Kim De Sante, Chair Trish Jacquet Bill Van Luven
REGRETS	Daniel Heald
COUNCIL IN ATTENDANCE	Councillor Alison Morse
OTHERS IN ATTENDANCE	Gayle Ferguson – Minute Taker
CALL TO ORDER	The Chair called the meeting to order at 7:24 p.m.
APPROVAL OF AGENDA	<u>It was Moved and Seconded</u> That the agenda for the Bowen Island Municipality Ferry Advisory Committee May 10, 2011 meeting be approved as amended. CARRIED
ADOPTION OF THE MINUTES	Trish provided a letter of resignation for Council <u>It was Moved and Seconded</u> That the minutes of the Bowen Island Municipality Ferry Advisory Committee meeting held February 9, 2011 be adopted. CARRIED The Committee reviewed the notes of the Bowen Island Municipality Ferry Advisory Committee meeting held March 3, 2011
BUSINESS ARISING FROM MINUTES	
Compilation of Survey results	Bill commented on the following issues related to the survey results <ul style="list-style-type: none"> • Survey was sent to BC Ferries ; • Undercurrent article was an accurate overview • Over 160 comments and will email them to members • Increase in fares - two thirds of respondents says it would affect them significantly or substantially in addition to some comments; • Would like to see us working with other FACS for creating a solution as we are all asking the same questions; • People are happy with the crew and the on time performance; • Summary of comments needs to be written.

Discussion took place regarding the impact of fare increases from both TransLink and BC Ferries.

The Chair noted that on May 18, 2011 all Ferry Advisory Committee Chairs would be meeting with the Ministry of Transportation regarding the impact on communities and the fact that traffic would continue to decline because of these increases.

Bill suggested a power point summary with an outline of next steps and working with other FACs.

The Committee agreed to wait until after the meeting to decide on next steps.

NEW BUSINESS

Response to BCF Commissioner and Province regarding PT3

Key comments/queries regarding PT3

- Reduction in traffic numbers;
- Marketing budget being excessive at over five million dollars. That much branding is excessive and not needed for the minor routes. Why not just for discretionary travel on the major routes?
- We need an independent complaint system as there is no one to whom BC Ferries is accountable. Should ask to see the draft of the complaint process;
- Passengers waiting on the forward centre section - suggestion to send a letter to Transport Canada regarding the safety issue of passengers waiting to unload after the cars.

BCF proposed schedule

Key comments from the Committee regarding the Summer Schedule effective now from May to October:

- The 9:35 to 9:30 p.m. departure from Horseshoe Bay;
 1. How much overtime will they incur on our run? Can suggest they charge the overtime to the major routes;
 2. Could ask to have cost sharing tracked for the change from 9:35 p.m. to 9:30 p.m.
- Other schedule change is the 5:35 a.m. to 5:30 a.m. from Bowen all year round ;
- New schedule will be in the *Undercurrent* on May 13, 2011;
- Agreement to discuss the suggestion for a more interactive form of communication at a later date.

Management of Bulletin Board

General agreement was expressed that the present system for

managing the bulletin boards was laborious and time consuming.

The Chair to ask BC Ferries to take the doors off the Community Bulletin Boards.

Councillor Morse to find out what other ferries have.

Safety of encumbered foot passengers disembarking on car deck changes

The Chair agreed to respond to Jason Bowman and cc. Mr Hahn requesting a better response than the one provided regarding encumbered foot passengers disembarking on the car deck and would attach a recent photo taken of the situation.

General agreement was expressed that for safety reasons foot passengers should disembark before the vehicle traffic.

Bill re: New Project suggestion

Bill suggested that community groups could take over the management of the community bulletin boards. There could be a donation jar for those who are posting. He agreed to write an article for the *Undercurrent*

Councillor Morse agreed to email BC Ferries to indicate the general dissatisfaction with the current display system.

CORRESPONDENCE

Email from Martin Beckett rated May 5, 2011

The Committee discussed the issue raised by Martin Beckett of having ticket printers closer in waiting room.

It was noted that BC Ferries need to have signage when self serve ticketing is not working so that foot passengers are aware that they need to go to the ticket booth.

Email thread from Jason Bowman dated May 6, 2011 re: treatment of Bowen Island customers
Letter of Resignation

The Chair noted that the issue of the treatment of Bowen Island customers would be incorporated in the email with the encumbered passenger's issue.

Trish Jacquet provided the Committee with her letter of resignation, effective August 1, 2011.

Next Meeting

It was noted that a meeting with BC Ferries regarding the foot passenger safety issue was potentially being scheduled for June 9, 2011.

A date for the next BIMFAC meeting was not determined.

ADJOURNMENT

The meeting adjourned at 9:15 p.m.